

CHARGEABLE ITEMS

Monthly paper statement

\$2.00 per month

Retrieval of past statements greater than 14 months

\$5.00 per month

Dishonoured cheque deposit fee

(a cheque that was deposited into an Oaken Financial account but subsequently returned as dishonoured)

\$20.00 per cheque

Dormant account

(an account that has had no activity for two years or greater, up to 9 years)

\$20.00 per year
(charges applied in April after the second year of inactivity)

Bank confirmation

(a letter or form prepared upon request)

\$25.00 per letter

NO-FEE ITEMS

Electronic statements

TFSA, RSP or RIF transfer to another financial institution

Internal and external electronic funds transfer

Set up or amend instructions for re-occurring funds transfer

Assisted telephone transaction

Balance inquiry

Account closing upon request

